

## **Manufacturer's Warranty**

Maximize your manufacturer's warranty by easily registering your equipment online. Please visit our website address *bit.ly/winston-warranty* or scan the code below to register your new equipment today.



- **⋘** Warranty is active at time of purchase.
- **Weeps your equipment current with important firmware update notifications.**
- **Allows** for simplified part identification.







**Call Winston Foodservice:** 502.495.5400 **Customer Care:** customercare@winstonind.com



## Have an issue? Call Customer Care 502.495.5400

If you are experiencing an issue with your Winston product, regardless of its age or warranty status, make Customer Care your first call.

Often our technicians can troubleshoot over the phone for an immediate solution. If service is necessary and the unit is under warranty, they can identify necessary parts and dispatch the servicer to ensure a first-time fix. To assist our team, please have your model and serial numbers when calling in. Our commitment is to get your operation back up and running as soon as possible.

Please note all warranty service requires preauthorization and dispatch by Winston Customer Care. Failure to do so will result in denial of service payment.



Visit our website winstonfoodservice.com for additional product support including:

- **Owner's manuals**
- Spec sheets
- Operational and preventative maintenance videos
- **⊘** Use & care instructions

