

Parts Return INSTRUCTION MANUAL

The following instructions are to be used when returning any parts back to Winston Foodservice.

1. **All parts must have a Return Authorization Number (RA#).** Parts returned without an RA# will not receive proper credit because Winston will be unable to match returned parts to customer's account for credit.
2. **Look in the packing list envelope for a return address label that may have an RA# written on it.** If the RA# is not written on this label, call Winston Customer Care at 1-800-234-5286 and ask for an RA#.
3. **Place the label with RA# on the outside of the original box that the parts came in.** Use the original box to ship the returned parts back to Winston.

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Factory direct at www.winstonparts.com

